

Appendix 1 – Item: Housing Transformation Programme Update

Considered by Homes Sub-Committee on 24 July 2023

REC No.	SCRUTINY RECOMMENDATION	DEPARTMENT AND CABINET MEMBER RESPONDING	ACCEPTED / PARTIALLY ACCEPTED / ALREADY IN PROGRESS / REJECTED (inc. reasons for rejection)	IDENTIFIED OFFICER	ANY FINANCIAL IMPLICATIONS	TIMETABLE FOR IMPLEMENTATION OF RECOMMENDATIONS IF ACCEPTED (i.e. Action Plan)	DATE OF SCRUTINY MEETING TO REPORT BACK
HOM.1.23/24	The Sub-Committee recommends that in order to provide clarity on the full scope of the programme, future updates on the Housing Transformation Programme should include a full list of all projects under each workstream, as well as additional detail mapping out the customer journey.	Councillor Lynne Hale Housing	Rejected Recommendation is rejected on the grounds that a full overview of the programme, with a list of projects under each workstream has been provided in the original cabinet paper (December 22) The customer journey project is currently underway and further details can be provided as and when is appropriate.	Susmita Sen, Corporate Director of Housing	N/A	N/A	TBC